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# Zebra P110i Card Printer

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## Frequently Asked Questions

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### What is the Zebra P110i?

The Zebra P110i is a reliable, compact and easy to use single-sided, color card printer for low-to-moderate print volume.

### What are the features and benefits of the P110i?

#### Affordable

- Low initial investment
- Intuitive design reduces training costs

#### Versatile

- Full-color or Monochrome printing
- Automatic card-feed or CardSense™ single card-feed (field upgradeable option)
- Magnetic encoder, 3 track Stripe Up or Down HiCo/LoCo (factory option)

#### Easy-to-use

- Load-N-Go™ ribbon cartridge with i Series auto-ribbon detection and integrated card-cleaning roller
- 16-digit LCD informs users of daily operation and routine cleaning
- Blue touch-points show users which parts are safe to touch

#### Compact

- The P110i uses high strength plastics and advanced electronics for reduced size and weight and outstanding performance

### Does it use a unique driver?

The P110i uses a unique driver that will co-exist with all Zebra drivers and printer drivers from other companies.

### Can I use the same media I am using today?

P110i printer uses unique cassette-based media which is different i Series media than most other Zebra printers.

<b>P110i Ribbons</b>	
<b>Part Number</b>	<b>Description</b>
800015-940	YMCKO color ribbon – 200 images
800015-901	Black monochrome ribbon – 1000 images
800015-904	Blue monochrome ribbon – 1000 images
800015-909	White monochrome ribbon – 850 images

**Why 16MB of memory?**

We increased the available memory in the P110i printer due to changing applications and customer demand.

**Will it work with my software application?**

Yes. The P110i printer has been tested with some of the leading software applications; Number Five CardFive, Synercard AssureID, Screencheck Badgemaker, Imageware EPISuite.

**What are the supported card types and thicknesses?**

The P110i printer will support 30 mil thick cards with a tolerance range of  $\pm 10\%$ . PVC and PVC composite cards will print in this printer.

**How do you single-feed cards?**

The CardSense™ single card-feed upgrade kit is available through your reseller. After installing the kit and changing the driver to single card-feed mode, you can insert individual cards through the output slot on the front of the printer. Once the driver is set to operate in single-feed mode, the printer will only accept cards through the front slot and ignore any cards in the card feeder.

**What are the supported operating systems?**

Windows® 2000 and XP (Microsoft® Certified)

**Will the P110i work in a networked environment?**

The P110i printer comes with a USB communication port. However, using the printer as a shared printer, or with an external Ethernet printer server, will allow multiple users to access the printer. To use the P110i with an external print server, the Ethernet version of the drivers must be installed.

**Is the cleaning and maintenance routine different from other Zebra card printers?**

Like all Zebra card printers, the P110i requires routine cleaning and maintenance for optimal performance. The P110i printer uses two cleaning cards - a long card to clean the print engine and a small card to clean the card feeder.

**Is the i Series functionality the same as other Zebra i Series card printers?**

Yes, P110i i Series functionality is the same as other Zebra i Series card printers. On other i Series card printers; RFID is used to communicate the ribbon information to the printer. On the P110i, a contact SIM chip is used to communicate the ribbon information to the printer.

**What are the LCD messages I can expect to see and what do they mean?**

The LCD will display various status messages, such as: out of cards or ribbon; downloading data; printing or encoding; and error messages. All messages are currently in English, but translations are included in the user manuals. For a full list, please refer to your P110i User's Manual.

**What are some unique spares I should know and stock up on (Printhead, etc.)**

P110i has a completely new design and all unique parts. Please consult your P110i Spare Parts list for part numbers and pricing.

**Does the P110i print and encode smart cards?**

The P110i can print on all 30 mil smart cards; however the P110i can not encode smart cards.

**What is the warranty for this printer?**

One year, unlimited printhead passes.

**Is there a Hot Swap program for this printer?**

Standard warranty for the first year is a depot repair only. In certain areas of the world, Hot Swap repair is available and can be added to the first year warranty. Please contact your sales representative for more information on Hot Swap availability in your area.